

Step 3: Shipping Instructions

For shipping inquiries and notifications, please contact:

impact genetics

email: info@impactgenetics.com

phone: 647.478.4902 or 877.624.9769

fax: 905.697.9786

General Shipping Instructions

- If you have more than one patient request to submit, multiple patients can be sent in the same shipment.
- Submit specimen(s) for each patient in a biohazard specimen bag, **only one patient's specimen(s) per bag**. Refer to **Step 2: Sample Preparation Instructions** for shipping conditions.
- Include informed consent and requisition forms (**Form 1a** and **1b**) as well as any required clinical documents along with the samples. Place documents in a separate pouch or bag. **Do not** place documents inside the biohazard bag with specimens.
- Samples coming from the U.S. must also include U.S. insurance information (**Form 1c**) if required and **not** provided previously.
- Provide us with the parcel tracking number by phone or email shortly after courier pickup.
- For emailed PDF FedEx waybills and customs forms, please contact us directly.

Instructions for Specimens from Outside of Canada

- DNA studies: select **FedEx International Priority**
- RNA studies for *RB1*, or prenatal studies on direct amniotic fluid or CVS sample, select **FedEx International Priority Express** (contact Impact Genetics before sending)
 - Samples **must** be received within 48 hours of collection
- Samples coming from outside of Canada **must** submit a waybill and commercial invoice:
 - Print **one** copy of the waybill and **three** copies of the commercial invoice
 - Sign each commercial invoice and place with the waybill in the external document pouch
- When preparing documentation:
 - Declare a value of \$10.00
 - Declare as "*Exempt Human Diagnostic Specimen(s)*"
 - Description of Goods: *Human (blood/tissue) specimen for testing in a clinical laboratory. The enclosed material(s) are not zoonotic, are not of tissue culture origin, and are not known or suspected to contain an etiological agent, host, or vector of human disease.*

Step 3: Shipping Instructions (continued)

Instructions for Specimens from Within Canada

- DNA studies: select **Purolator Express** (next-day) or **FedEx Priority** (overnight)
- RNA studies for *RB1*, or prenatal studies on direct amniotic fluid or CVS sample: select **FedEx First Overnight** (contact Impact Genetics before sending)
 - Samples **must** be received within 48 hours of collection
- When preparing documentation:
 - Declare a value of \$10.00
 - If required, declare as “*Exempt Human Diagnostic Specimen(s)*”